

Embracing New Friends



Brief Introduction of
Kaohsiung City Government
New Immigrants Services

生活適應輔導 Living Adaptation Counseling

新住民生活適應輔導班、新住民生活諮詢服務窗口
Service windows for new immigrants' living adaptation counseling classes and for new immigrants' life consultation service.
民政局戶籍行政科
Household Registration Office, Civil Affairs Bureau
(07)799-5678 # 5138-5140
830高雄市鳳山區光復路二段132號
132, Sec.2, Guangfu Rd., Fongshan District, Kaohsiung City 830

就業諮詢及職業訓練 Employment Counseling and Vocational Training

就業服務、求職登記、免費協助推介就業、職業訓練推介諮詢輔導
Providing employment service, enrollment for job vacancies, free job referral, vocational training and consultation.
勞工局訓練就業中心
Training and Employment Center, Labor Affairs Bureau
(07)733-0823
831高雄市鳥松區大埤路117號
No.117, Dapi Rd., Niasong Dist., Kaohsiung City 833

成人教育學習 Adult Education and Learning

辦理新住民成人教育班、終身教育、新住民中文識字、語言學習
Conducting adult education classes, lifelong education, Chinese literacy, language learning for new immigrants.
教育局社會教育科
Social Education Office, Education Bureau
(07)799-5678 # 3097
830高雄市鳳山區光復路二段132號
132, Sec.2, Guangfu Rd., Fongshan District, Kaohsiung City 830

健康管理及諮詢 Healthcare Management and Consultation

生育健康管理指導、家庭計畫、新生兒健康管理、健康檢查、各種保健知識或講座、避孕或產前檢查諮詢及嬰幼兒各種檢查及相關就醫安全及諮詢
Fertility health management guidance, family plan, newborn health management, health checkup, various health knowledge or lectures, contraception or prenatal inspection consultation, various inspections for infants and young children, and related medical safety and consultation
衛生局健康管理科 Department of Health Division of Health Management
(07)7134000#5302 802高雄市苓雅區凱旋二路132號
No.132, Kaisyuan 2nd Rd., Lingya Dist., Kaohsiung City 802

健保福利及業務諮詢

Health Insurance Welfare and Service Inquiry
辦理設籍前新住民健保費補助、提供新住民全民健康保險加、退保及保費等相關業務諮詢
Conducting "Subsidy for Pre-established Residency New Immigrants' Health Insurance", and providing related consultations for New Immigrants' National Health Insurance Application and Premiums, etc.
衛生福利部中央健康保險署高屏業務組
Operational Office of Kaohsiung and Pingtung Region, Bureau of National Health Insurance, Ministry of Health and Welfare.
(07)231-5151 801高雄市前金區中正四路259號
No.259 Jhongjheng 4th Rd., Cianjin Dist., Kaohsiung City 801

福利服務及諮詢 Welfare Services and Information

1. 設籍前新住民遭遇特殊境遇之家庭扶助、設籍前新住民社會救助
2. 新住民家庭服務中心：辦理各項福利性、支持性、聯誼性活動、新住民成長團體、課程研習、家庭服務、諮詢輔導及提供福利及法律諮詢服務等
3. 社區服務據點：提供諮詢服務、關懷訪視及辦理各項支持性方案
1. Handling the application of Assistance for Pre-established Residency New Immigrants Families in Hardship, Social Assistance for Pre-established Residency New Immigrants
2. New Immigrants Family Service Center: Handling various welfare, supportive, fellowship activities, new immigrants' growth groups, curriculum studies, family services, counselling, and providing welfare as well as legal consulting services, etc.
3. Community Service Base: Providing consulting services, caring visits and handling various supportive projects
社會局婦女及保護服務科
Women's Welfare and Protection Service Division
(07)330-3353 802高雄市苓雅區四維三路2號10樓
10F., No.2, Sihwei 3rd Rd., Lingya District, Kaohsiung City 80203

證件辦理 Documents application

內政部移民署南區事務大隊 National Immigration Agency
高雄市第一服務站 高雄市第二服務站
First Kaohsiung City Service Center Second Kaohsiung City Service Center



(07)715-1660
802高雄市苓雅區政南街6號5-6樓
5-6F, No. 6, Zhengnan Street, Lingya District, Kaohsiung City 802



(07)621-2143、623-6294
820高雄市岡山區岡山路115號
No.115, Gangshan Rd., Gangshan Dist., Kaohsiung City 820

駕照考照

交通部公路總局
高雄市區監理所

Kaohsiung City Motor Vehicles Office,
Directorate General of Highways

(07)361-3161#216-220
811高雄市楠梓區德民路71號
No.71, Demin Rd., Nanzih District, Kaohsiung City 81157
高雄市區監理所苓雅監理站
Kaohsiung City Motor Vehicles Office,
Directorate General of Highways Lingya District
(07)225-7812#2201、2202
802高雄市苓雅區安康路22號
No.22, Ankang Rd., Lingya Dist., Kaohsiung City 802
高雄區監理所

Kaohsiung City Motor Vehicles Office,
Directorate General of Highways.

(07)771-1101
高雄市鳳山區武營路361號
No.361, Wuying Rd., Fongshan Dist., Kaohsiung City 830
高雄區監理所旗山監理站

Kaohsiung City Motor Vehicles Office,
Directorate General of Highways Chishan District.

(07)6613711-3
高雄市旗山區旗文路123之1號
No.123-1, Ciwun Rd., Cishan Dist., Kaohsiung City 84251

多國語言線上筆試學習系統網頁
Kaohsiung City Motor Vehicles Office,
Directorate General of Highways Multilingual
Online Written Examination Learning System

http://www.thb.gov.tw/catalog/?node=9ea3538d-e302-4c8c-a2f9-038ad2caf714



高雄市新住民事務專案辦公室

Kaohsiung New Immigrants Family Service Center

新住民母語諮詢單一窗口：
設置與管理本市新住民母語諮詢專線3319992，
協助新住民各項諮詢
Single Contact Window for New Immigrants' Multilingual Consultation: Setting up and managing a multilingual consultation hotline (07) 3319992 for New Immigrants in Kaohsiung City to assist them with various consultations (07)331-9992 802高雄市苓雅區四維三路2號9樓
No.36, Zhongzheng 3rd Rd., Xinxing Dist., Kaohsiung City

諮詢專線 Consultation Hotline

全國保護專線 National Protection Line 113
警察機關報案專線 Police Reporting Hotline 110
高雄萬事通 Kaohsiung Call Center 1999



新住民培力發展資訊網
Empowerment and Development website



新住民六國語言專屬網站
7 National Languages Website for New Immigrants



新住民實用小學堂Q&A
New Immigrants Practical Little School Q&A

設籍前新住民社會救助計畫 Social Assistance Programs for Pre-registered New Immigrants

本市列冊低收入、中低收入戶內未設籍新住民可申請補助項目有：醫療補助、急難救助及孕產婦及嬰幼兒營養補助。掃QR CODE即可立即了解！

Those non-registered new immigrants of low-income and middle-low-income households listed in Kaohsiung city, the city has set up another program, "the Social Assistance Programs for Pre-registered New Immigrants." It is available now! These subsidized items include medical subsidies, emergency assistance, and nutrition subsidies for pregnant/postnatal women, infants and children.

Scan the QR CODE to know further details right away!



新住民New Immigrants

家庭服務中心及社區服務據點 Home Service Center and Community Service Offices

高雄市新住民家庭服務中心
Kaohsiung New Immigrants Family Service Center
(07)235-3500 高雄市新興區中正三路36號
No.36, Zhongzheng 3rd Rd., Xinxing Dist., Kaohsiung City

社區服務據點 Community Service Center

- 財團法人高雄市基督教會錫安堂 Kaohsiung Zion Church
07-3155571 高雄市三民區九如二路366號5樓
5F., No.366, Jiouru 2nd Rd., Sanmin Dist., Kaohsiung City 807
- 社團法人高雄市新住民互助發展協會
Kaohsiung New Immigrants Interaction and Development Association
07-8016129 高雄市小港區永義街177號1樓
No.177, Yongyi St., Siaogang Dist., Kaohsiung City 812
- 高雄市外籍(南洋)姊妹關懷協會 Foreign (Nanyang) Sister Care Association
07-2331017 高雄市前鎮區和隆街15號
No.15, Helong St., Cianjhen Dist., Kaohsiung City 806
- 社團法人台灣信德蓮池功德會 Taiwan Lianchi Merit Association
07-7172170 高雄市前鎮區保泰路177號
No.177, Baotai Rd., Cianjhen Dist., Kaohsiung City 806
- 社團法人台灣國際海員漁民權益保護協會
The Presbyterian Church In Taiwan Seamen and Fishermen's Service Center
07-8227296 高雄市前鎮區漁港中一路2號1樓5室
Rm. 5, 1F., No.2, Yugang Central 1st Rd., Cianjhen Dist., Kaohsiung City 806
- 高雄市基督教女青年會 Kaohsiung Young Women's Christian Association
07-2720015 高雄市苓雅區五福三路101號9樓
9F., No.101, Wufu 3rd Rd., Lingya Dist., Kaohsiung City 802
- 社團法人中華民國牧愛生命協會 Shepherd Life Association
07-5218931 高雄市鼓山區濱海二路23-2號
No. 23-2 Binhai 2nd Road, Gushan District, Kaohsiung City
- 財團法人台灣兒童暨家庭扶助基金會高雄市南區分事務所
Taiwan Fund for Children and Families Kaohsiung Division
07-5716101 高雄市旗津區發祥街58號
No.58, Fasiang St., Cijin Dist., Kaohsiung City 805

苓雅區、新興區、小港區、旗津區、前鎮區
鼓山區、三民區、鹽埕區、前金區
Lingya, Siaogang, Cijin, Cianjhen, Gushan,
Sanmin, Yancheng, Cianjin Dist.

路竹新住民及婦女家庭服務中心
Luzhu District New Immigrant and Women's Service Center
(07)6962779 高雄市路竹區中正路51號
No.51, Zhongheng Rd., Lujhu Dist., Kaohsiung City 821

社區服務據點 Community Service Center

- 財團法人高雄市林柔蘭社會福利基金會
Lin Rou Lan Social and Welfare Fund
07-6112246 高雄市橋頭區成功北路76號
No.76, Chenggong N. Rd., Ciaotou Dist., Kaohsiung City 825
- 社團法人高雄市綠繡眼發展協會
Kaohsiung Zosterops japonicas simplex Association
07-6224415 高雄市岡山區柳橋東路36號
No.36, Liouciao E. Rd., Gangshan Dist., Kaohsiung City 820
- 社團法人高雄市助慈善會
Community-related Institution of Kaohsiung City
Charity Assistance Association
07-6106693 高雄市梓官區通港路23號
No.23, Tonggang Rd., Zihguan Dist., Kaohsiung City 82646
- 高雄市湖內區公館社區發展協會
Gongguan Community Development Association of
Hunei District, Kaohsiung City
07-6990198 高雄市湖內區中正路一段53巷1號
No. 1, Lane 53, Section 1, Zhongzheng Road,
Hunei District, Kaohsiung City

路竹區、湖內區、永安區、茄萣區、阿蓮區、岡山區、
橋頭區、燕巢區、田寮區、梓官區、彌陀區
Luzhu, Hunei, Yong'an, Qieding, Alian, Gangshan,
Qiaotou, Yanchao, Ziguan, Tianlio, Mituo Dist.

左營新住民家庭服務中心
Zuoying District New Immigrants Family Service Center
(07)5828981 高雄市左營區實踐路4號
No. 4 Shijian Road, Zuoying District, Kaohsiung City

左營區、楠梓區 Zuoying, Nanzih Dist.

社區服務據點 Community Service Center

- 愛加倍全人社區關懷協會 Agape Asian Mission
07-5821578 高雄市左營區果峰街10巷7號1樓
1F., No.7, Ln. 10, Guofong St., Zuoying Dist., Kaohsiung City 813
- 社團法人高雄市生命樹國際關懷協會 Tree of Life International Care Association
07-3647777 高雄市楠梓區益群路77號B1
B1F., No.77, Yicyun Rd., Nanzih Dist., Kaohsiung City 811

旗山新住民家庭服務中心
Qishan District New Immigrant Service Center
(07)6627984 高雄市旗山區中正路199號
No.199, Zhongheng Rd., Cishan Dist., Kaohsiung City 84251

旗山區、內門區、美濃區、杉林區、甲仙區、六龜區、桃源區、茂林區、那瑪夏區
Qishan, Neimen, Meinong, Dashe, Shanlin, Jiaxian, Liugui, Taoyuan, Maolin, Namaxia Dist.

社區服務據點 Community Service Center

- 社團法人高雄市甲仙愛鄉協會
Jiaxian District Community Association
07-6754099 高雄市甲仙區中正路138之2號
No.138-2, Zhongheng Rd., Jiasian Dist., Kaohsiung City 847
- 社團法人高雄市佳音社區營造協會
Kaohsiung JiaYin Community Association
07-6681139 高雄市內門區木柵里木柵路44號
No.44, Mujha, Neimen Dist., Kaohsiung City 845
- 社團法人高雄市小鄉社造志業聯盟
Kaohsiung City Xiaoxiang (Small Villages) Community Development Career Alliance
07-6831430 高雄市美濃區福安街12號
No. 12, Fuan Street, Meinong District, Kaohsiung City
- 高雄市六龜區新開部落災後重建協會
Liugui District Post-Disaster Reconstruction Association
07-6791550 高雄市六龜區新發里和平路305-2號
No.305-2, Heping Road, Xinfa Village, Liugui District, Kaohsiung City
- 社團法人台灣凝愛關懷弱勢協會
Taiwan Ningai Caring for the Underprivileged Association
07-6112999 高雄市旗山區大德里德昌路63號
No. 63, Dechang Road, Dade Village,
Qishan District, Kaohsiung City

鳳山新住民家庭服務中心
Fongshan District
New Immigrant Service Center
(07)7191450
高雄市鳳山區大東二路100號
No.100, Dadong 2nd Rd.,
Fongshan Dist., Kaohsiung City 830

社區服務據點Community Service Center

- 社團法人台灣國際家庭互助協會
Taiwan International Family Association
07-7675462 高雄市鳳山區新富路590巷10號
No.10, Ln. 590, Sinfu Rd., Fongshan Dist., Kaohsiung City 830
- 社團法人高雄市仁武慈暉志願協會
Renwu Chi-Hui Voluntary Association
07-3759727 高雄市仁武區文武里仁林路5號
No. 5, Renlin Road, Wenwu Village, Renwu District, Kaohsiung City
- 社團法人高雄市林園魔法屋愛鄉協會
Linyuan District Mofawu Community Association
07-6464183 高雄市林園區林園北路191號3樓
3F., No.191, Linyuan N. Rd., Linyuan Dist., Kaohsiung City 832

大寮區、仁武區、林園區、
大社區、大樹區、鳥松區、
鳳山區
Daliao, Renwu, Linyuan,
Dashe, Dashu, Niasong,
Fongshan Dist.

高雄市政府社會局 Social Affairs Bureau of Kaohsiung City Government



未設籍新住民扶助措施

Pre-established Residency Immigrants Supportive Measures

生活扶助 Family Assistance for Non-citizen Foreign Spouses in Hardship

緊急生活扶助 Emergency funds

符合申請資格者，於事實發生6個月內，向本局提出申請，核定後辦理撥款。
按當年度低收入戶每人每月最低生活費用標準一倍核發，每人每次最高以
補助3個月為原則。(一次性補助)

Those who meet the requirements should send the applications within 6
months after the events had happened, the fund will be granted after approval.
It is issued under the basis of a maximum of three months in the amount of the
minimum living expenses per person per month that applies to low-income
families for the particular year. (One-time Subsidy)

子女生活津貼 Children's living allowances

育有15歲以下子女者，得申請子女生活津貼。每名子女每月補助當年度
最低工資十分之一。

- 1.本補助不得與其他生活津貼重複申領。
- 2.每年需重新申請

Those who have child under 15 years old are qualified for application.

It is issued on a monthly basis in the amount of one-tenth of the minimum wage
of the current year.

- 1.Repetitive grant from other living allowance or subsidy is not applicable.
- 2.All application will need to reapply annually

兒童托育津貼 Nursery allowances

育有未滿6歲子女就托本市私立托兒所或幼稚園者，每月補助1,500元。

- 1.本補助不得與其他生活津貼重複申領。
- 2.每年需重新申請

Those who have children under 6 years old and studying in private
kindergarten having the allowances of NTD1,500 per month

- 1.Repetitive grant from other living allowance or subsidy is not applicable.
- 2.All application will need to reapply annually

醫療補助 Medical subsidies

傷病醫療補助 Medical expenses subsidies

特殊境遇配偶參加全民健保，最近3個月內自行負擔
醫療費用超過3萬元之部分，最高補助70%，每人每
年最高補助12萬元。如有需求，請提出申請。

Those paying more than NTD30,000 for National
Health Insurance within the recent three months will
be subsidized at a rate of not more than 70% per
applicant, and the highest subsidies per year per
person is NTD120,000. Please send your application
at anytime while needed.

申請資格 Qualifications

本扶助所稱特殊境遇配偶係指未設籍之新住民配偶，具有下列情形之一者：

- 1.配偶死亡。
- 2.配偶失蹤，經向警察機關報案滿六個月者。
- 3.因配偶惡意遺棄經判決離婚確定者。
- 4.受配偶不堪同居之虐待經判決離婚確定者。
- 5.因家庭暴力、性侵害或其他犯罪受害，而無力負擔醫療費用或訴訟費用者。
- 6.單親無工作能力或雖有工作能力，因遭遇重大傷病或為照顧6歲以下子女
未能就業。
- 7.配偶處一年以上之徒刑且在執行中者。
- 8.三個月內生活發生重大變故導致生活、經濟困難者，且其重大變故非因個
人責任、債務、非自願性失業等事由者。【本項特殊境遇配偶之身分，應
每年申請認定之】

This assistance is suitable for non-citizen immigrants
who meet the conditions below :

- 1.Those whose spouse are deceased
- 2.Those whose spouse are reported missing to the police agency for more
than 6 months
- 3.Those who are abandoned by the spouse and are adjudged divorce by
the court.
- 4.Those who are treated with great cruelty by the spouse and are adjudged
divorce by the court
- 5.Victims of domestic violence, sexual assault or other criminal offences who
are unable to afford their medical expenses or litigation cost.
- 6.Single parent who cannot work due to disability or having ability but are
suffering from serious illness or injury, or having to take care of their child
of aged 6 or younger
- 7.Those whose spouse are in jail and are sentenced for more than 1 year.
- 8.Those who are suffering from unforeseen misfortune causing financial
hardship which is not liable to themselves, debts or involuntary unemployed
and suffer in financial hardship within 3 months

Note: Applicants should apply annually

應備文件 Documents required

- 1.申請人居留證件影本。
- 2.三個月內全戶戶籍資料。
- 3.全戶所得及不動產資料。全家存款(含投資及股票)未超過120萬元 +
(全家人口 - 1)×18萬。不動產不超過650萬元。
- 4.其他證明文件：入獄服刑證明、向警察機關報案失蹤證明等。
- 5.郵政儲金簿封面影本。
- 1.Applicant's ARC
- 2.Family household Registration information
- 3.Family income and real estate information [Family Deposit(including value of
investment and stocks) less than NTD1,200,000 + (Number of Family
Member -1) *NTD180,000]
- Family real estate value less than NTD6,500,000
- 1.Others: Proof of Imprisonment, Report of Missing Person from Police Agencies.
- 2.Photocopy of postal savings passbook's cover